

Southbank House, Black Prince Road, London, SE1 7SJ

Tel: 020 7463 0660 Fax: 020 7463 0661

E-mail: enquiries@arhm.org

ARHM BOARD

BOB BESSELL

I was Director of Social Services for Warwickshire from 1973-1984, when I set up Retirement Security Ltd, which was the pioneer of Leasehold Extra-care Sheltered Housing.

I am currently a member of the Board of the ARHM and was Chairman from 1998-2000.

KEITH EDGAR

Keith's legal background has provided a solid foundation on which to build his career with Peverel. Having joined Peverel in 1993 in a legal capacity he has gained valuable knowledge and experience over the years resulting in his appointment firstly as the Southern Regional Managing Director and then in 2003 as Managing Director of Peverel Management Services which includes responsibility for Peverel Scotland.

Keith is also active in steering Peverel Group Strategy. Alongside his knowledge and experience, excellent communication skills and a strong customer service ethic are key elements of Keith's successful growth of PMSL's business providing strong motivation for his staff and peace of mind to over 50,000 elderly residents and their families.

Keith is passionate about the direction and professional standards of the industry and seeks to build on the achievements of the ARHM to strengthen and thus enhance the perception of the industry.

CLIFF GOODWIN

As the Home Ownership Manager for Wales & West Housing Association I manage a small unit responsible for the day to day management of a portfolio of 620 RFS/LSE properties and a further 750 Right to Buy leasehold properties all across Wales. The Home Ownership Unit has been in existence since 1999/2000 and its success is very much due to the support and assistance provided by the ARHM.

I joined the Board of the ARHM in 2004 and I am currently the sole representative from Wales.

PETER BARKER

Harewood Housing Society

I have served in public sector housing for 40 years, the last 20 years as Leasehold Services Manager at Harewood Housing Society which is now part of the Chevin Group based in Wakefield, West Yorkshire.

Harewood are managing agents for over 2000 leasehold properties and these include private leasehold retirement schemes and leasehold schemes for the elderly with a grant input.

The area we cover is from Hull across to Merseyside and Nottingham up to Cumbria.

I am currently on the Board and enjoy being one of the members representing the Housing Association movement. I am a member of the IRPM

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ANDY PATCHITT

I have been employed by Longhurst Group for over 11 years & have gained much experience of managing properties in the shared ownership, rented & leasehold retirement sectors, prior to this my career spanned 20 years within the construction industry.

My current role is to oversee the development of new build housing across all tenures throughout the Midlands region, but is especially focused on delivering our new build "age exclusive" programme that provides quality homes designed specifically for the over 55's.

MARGARET WATERS

I have been in the retirement property sector for 28 years.

My first role was with Anchor Housing Association based in Huyton Merseyside, I joined in Anchor in 1983 as an area representative and later took on a management role with their sister Co Guardian Housing Association, I left in 1992 due to my relocation to the South of England.

I was a founder member of the Wirral Housing Benefit Forum which was formed to monitor the problems surrounding what was then a new benefit, and to advise local elderly residents on their eligibility to claim welfare benefits.

During this time I gained a wealth of retirement property experience and following my relocation to the South of England in 1993 I joined Peverel as an Area manager. I was then managing 25 retirement properties and a team of House managers.

In my current role as Regional manager I am responsible for 10 Area Managers and approximately 320 developments, I am a strong believer in good communication and customer service and I am thoroughly committed to the retirement market and its customers.

I believe strongly in the involvement of the ARHM and in what they have achieved and are continuing to achieve.

LORRAINE MURPHY

Lorraine has spent over 25 years in the property industry with the last 20 years specialising in the private retirement property management.

Now working for Grange Management, as Operations Director, Lorraine leads a team responsible for 6,000 residential, retirement and commercial units across the south.

Although Grange specialise in private sector developments, they are part of the Affinity Sutton Group developers of affordable housing and managers of RSL stock totalling 55,000 homes nationwide.

Lorraine can bring her own vast private sector experience to the ARHM Board and call upon the extensive public sector knowledge offered by the Affinity Sutton Group



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She is a member of the IRPM and takes an active role within the ARHM sitting on the Standards Committee dealing with issues affecting our business .

Lorraine is married to musician husband Paul, living in Reading, and has an active social life, enjoying the status of 'fun' auntie to numerous nephews nieces and god children.

JOHN EVANS

I have worked in housing for over 30 years and in the leasehold sector for over 20 years.

Jephson has a large portfolio of leasehold tenure including Right to Buy, Shared Ownership, Leasehold for the Elderly as well as Private Retirement Housing and this has given me wide experience of issues relating specifically to leasehold.

With a personal commitment to the promotion of Lease Management, I sit on the NHF Home Ownership Advisory Panel, I am a member of the IRPM and I have served on the ARHM Executive Committee for the last 3 years.

The ARHM is a major voice and influence within the Leasehold sector and if I were re-elected I would hope to continue to contribute to the development of policy and good practice.

DEBBIE MATUSEVICIUS

Debbie works for ARHM member, Anchor, as a Leasehold Consultant.

Debbie is a key point of contact for all enquiries of a statutory, regulatory and good practice nature in order to ensure that the operational and support teams are compliant with both legal and good practice requirements.

Within her role, she responsible for promoting high standards of practice and ethics within Anchor's service delivery, which directly links with the objects of the ARHM.

The ARHM thanks her predecessor, James McCarthy for his hard work over the past year as Chair.